

## MEMBERSHIP AND CHAPTERS COMMITTEE

This Committee is tasked with increasing membership and acts as a liaison between the Chapters and the Association's Headquarters and Board of Directors. The total active members of the Association reached 1,581 retirees as of December 31, 2021, a figure that represents an increase of 2.4% compared to 2020. As the table in Annex 1 shows, 67.7% of the membership resides in North America (United States and Canada), 29.1% in 22 countries in Latin America and the Caribbean, and 3.2% in Europe and other countries. The percentage of retirees that are also members of the Association has seen very little change over the last 10 years, and was 54% in 2021, as can be seen in Annex 2.

During 2021, the Committee carried out a special campaign to increase membership, inviting more than 250 retirees to join the Association, which resulted in 35 new members. In November 2021, the Committee presented a proposal to the Board of Directors that was subsequently approved which waives membership dues for all widows and widowers of IDB retirees who receive pension payments from the Bank. This move is not only helping to increase membership, it also is a gesture of generosity towards the spouses of our former Bank colleagues, serving as a catalyst to welcome those who may need the Association the most.

**Chapters.** The IDB Retirees Association has 15 Chapters: 14 are incorporated in Latin America, and located in Argentina, Bolivia, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Nicaragua, Panama, Paraguay, Peru, and Uruguay, and one in Florida in the U.S. These Chapters contribute to the achievement of the objectives of the Association at the local level and serve as a channel of communication among its members, with the other members of the Association, and with the Headquarters of the Association in Washington and its Board of Directors.

During the year, the Chapters' main concern was the performance of the Health Insurance Plan's administrator outside the United States. Citing the results of a survey of members living outside the United States, the Committee, in June 2021, prepared the [Third Report on Aetna's Performance Outside the United States](#) which was shared with the Board of Directors and in turn, with the Human Resources Department at the Bank. In this Report, the Chapters noted ongoing problems with delays in reimbursements, lack of understanding of local medical practices, and difficulties in understanding/reconciling explanations of benefits, and specifically called for a decision to change the Plan's administrator in order to better serve retirees living outside the United States.

Other relevant activities were the efforts to amend the [Chapter Regulations](#) (approved by the Board of Directors in July 2021) which allows the Directors to be re-elected to the same position for a single new period of two years. Thus, changes were made in the respective Boards of the Brazil, Chile, Ecuador, Florida, Nicaragua, and Paraguay Chapters.

**Membership.** During 2021, the members of the Committee were Vice President Sandra Darville and Directors Tomás Engler, Pablo Roldán and Álvaro Beca (Coordinator) as well as two members elected by the Chapters in August of 2020 for a period of two years: Maria Aparecida

Tonello, President of the Brazil Chapter, and M. Isabel Olaso (Vice President of the Costa Rica Chapter). Former Director Rodrigo Mayén served until May 2021